

## Travel Health Advisory: Coronavirus Update

With a continuously evolving worldwide situation, the Grueninger Travel Group recognizes and shares the concerns of all of our travelers. We consider the safety and security of our passengers and staff members as paramount and would not knowingly place anyone in danger on our tours or cruises.

We continue to stay up to date and are following the advice of our travel partners, Homeland Security, the US Department of State, World Health Organization (WHO) and the Center for Disease Control (CDC). Ensuring the health and safety of our guests and staff is of utmost importance to us.

Should your scheduled trip or itinerary require any changes, we will contact you as soon as they are known.

Group leaders are looking at their travel plans and are making decisions that they feel are best for their groups. If you are on a sponsored trip (e.g. school, corporation or community group), please look for an initial communication from your group leader. We will then be in touch with you—directly—per the instructions of the group leader.

On Monday, March 23<sup>rd</sup>, the Governor of Indiana issued a Stay-at-Home Order from March 25—April 7, 2020. While many of our team members have already begun working remotely, our office location in Indianapolis will be closed effective 5:30pm on Tuesday, March 24<sup>th</sup>; however, we will continue working remotely to ensure you are taken care of. Please email us at [info@grueningertours.com](mailto:info@grueningertours.com) with any questions you may have. You may also leave a message at 317.581.1122 and someone will return your call as soon as we can. Thank you in advance for your patience, as our response time may be slightly slower than normal.

For further and current information we recommend visiting the below sites:

<https://www.who.int/emergencies/diseases/novel-coronavirus-2019>

<https://www.cdc.gov/coronavirus/2019-ncov/index.html>

<https://travel.state.gov/content/travel/en/traveladvisories/traveladvisories.html/>

## FAQs

### What can I do to make sure I stay healthy?

There is currently no vaccine to prevent coronavirus disease 2019 (COVID-19). The best way to prevent illness is to avoid being exposed to this virus. Multiple states, including Indiana where our business is headquartered, have issued mandatory Stay at Home orders and guidelines. In Indiana, please visit [in.gov](http://in.gov) for more information. For non-Indiana residents, visit your state government websites for updates.

However, as a reminder, CDC always recommends everyday preventive actions to help prevent the spread of respiratory diseases, including:

- Avoid close contact with people who are sick.
- Put distance between yourself and other people if COVID-19 is spreading in your community. This is especially important for people who are at higher risk of getting very sick.
- Avoid touching your eyes, nose, and mouth.
- Stay home when you are sick.
- Cover your cough or sneeze with a tissue, throw the tissue in the trash, and immediately wash your hands.
- Clean and disinfect frequently touched objects and surfaces using a regular household cleaning spray or wipe.
- Follow CDC's recommendations for using a facemask.
  - CDC does not recommend that people who are well wear a facemask to protect themselves from respiratory diseases, including COVID-19.
  - Facemasks should be used by people who show symptoms of COVID-19 to help prevent the spread of the disease to others. The use of facemasks is also crucial for [health workers](#) and [people who are taking care of someone in close settings](#) (at home or in a health care facility).
- Wash your hands often with soap and water for at least 20 seconds, especially after going to the bathroom; before eating; and after blowing your nose, coughing, or sneezing.
  - If soap and water are not readily available, use an alcohol-based hand sanitizer with at least 60% alcohol. Always wash hands with soap and water if hands are visibly dirty.
- Follow public health advice regarding school closures, avoiding crowds and other social distancing measures.

### **Has the United States government limited travel within the country?**

The Federal and State governments are continually monitoring the situation and making decisions to slow the spread of the virus. This includes restricting non-essential travel and Stay at Home orders and guidelines for some states. Visit <https://www.cdc.gov/coronavirus/2019-ncov/travelers/index.html>

### **How widespread is the coronavirus in the U.S. and internationally?**

As of March 21, the coronavirus had been reported in countries across the globe including all 50 states in the United States. The statistics change continually so you can visit <https://www.cdc.gov/coronavirus/2019-ncov/index.html> for the most current information.

Global efforts at this time are focused concurrently on lessening the spread and impact of this virus. The federal government is working closely with state, local, tribal, and territorial partners, as well as public health partners, to respond to this public health threat.

CDC is implementing its pandemic preparedness and response plans, working on multiple fronts, including providing specific guidance on measures to [prepare communities](#) to respond to local spread of the virus that causes COVID-19. There is an abundance of [pandemic guidance](#) developed in anticipation of an influenza pandemic that is being adapted for a potential COVID-19 pandemic.

### **What about international travel?**

The U.S. government has issued travel alerts for many countries. For the latest travel alerts, visit Homeland Security website <https://www.dhs.gov/news/2020/03/11/homeland-security-acting-secretary-chad-f-wolf-s-statement-presidential-proclamation>, the Department of State <https://travel.state.gov/content/travel/en/traveladvisories/ea/travel-advisory-alert-global-level-3->

[health-advisory-issue.html](#) and the Centers for Disease Control and Prevention's (CDC) web page [COVID-2019 Information for Travel](#).

**What is happening around the country to assure travelers' safety?**

All parts of the travel and tourism industry are taking measures to help slow down the spread of the coronavirus. Specific recommendations are listed on the CDC website.

<https://www.cdc.gov/coronavirus/2019-ncov/travelers/index.html>

**What if I don't want to travel?**

Tours can be canceled in accordance with the Grueninger Travel Group (dba Grueninger Music Tours, Ambassadair, Ambassadair Groups and Incentives) cancellation policies as shown in our *Trips* magazine and on our websites.

Group leaders are looking at their travel plans and making decisions that are best for their groups. If you are on a sponsored trip, please look for communication from your group leader.

**What does my Travel Protection Plan cover?**

There is no coverage under Travel Insured International Group Deluxe Plan or other plans due to the coronavirus, except for those with CFAR (Cancel for Any Reason). Cancelling travel due to "fear" of contracting coronavirus (or the flu or any illness) isn't covered by travel protection plans. However, should travel be delayed, canceled, or interrupted, there would be coverage as specified in the policy documents. For detailed information on what is covered with your travel insurance plan, please visit <https://www.travelinsured.com/>

**What if I have Cancel for Any Reason coverage?**

Some travelers may prefer to cancel their trip out of concern for the coronavirus. For insured travelers who purchased Cancel for Any Reason coverage, we remind you that cancellations must be made 48 or more hours prior to scheduled departure and payment is limited to 75% of the non-refundable trip cost up to the stated plan maximum limit. For detailed information on what is covered with your travel insurance plan, please visit <https://www.travelinsured.com/>

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