



These are unprecedented times; times I have not witnessed in my 30+ years in this industry. COVID-19 has dramatically impacted our way of life and the ability to conduct business across many of our industries. It has affected the world in a way that could not have been predicted just a few, short weeks ago.

Taking care of you—our clients—is incredibly important to all of us here at Ambasadair. During this extraordinary time, the health and safety of our customers and staff are our highest priority. Our team is working hard behind the scenes to care for our guests and to continue to provide you with the greatest trips to the world's most amazing places.

It is a very fluid time and things are changing quickly. From your calls, we know that most of you still want to travel once we have a clear picture of the situation at-hand. We understand your concerns and are working hard on making the best decisions.

As of today, we have decided to postpone all Ambasadair trips departing through April 30th. We will contact you individually about your trip and the next steps. Beyond this date, we plan to monitor the situation and make decisions based on the specific trip; the current national, state, and local developments; and the CDC guidelines. As we work on these changes, we ask that you allow us the time to confirm the details on cancelled trips, and we will contact you directly as soon as we can. If you are traveling after April 30th on an Ambasadair trip, please know we are evaluating each upcoming trip and will make decisions as needed. We will keep you updated on trip details as we can confirm them.

The Grueninger Travel Group, Ambasadair's parent company, has been in the travel industry for 66 years thanks to people like you. We will all get through this together and, when that day comes, the chance to see what this wonderful world has to offer will feel more special than ever before. We can't wait to take you there.

Please continue to take care of yourself and your family.

Sincerely,

Michael E.O. Grueninger

[GrueningerTravelGroup.com](http://GrueningerTravelGroup.com)

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